

# **CUSTOMER NOTICE**

**PLEASE READ BEFORE ENTERING THE PREMISES**

**IF YOU ARE SHOWING SYMPTOMS OF COVID-19 DO NOT  
ENTER THE PREMISES**

Our priority is to ensure the safety of both customers and our team, therefore, we have made some changes and implemented some new measures to comply with social distancing and hygiene in relation to the Government's new rules from 24<sup>th</sup> September 2020.

- Directional system - we are operating a one-way system for customers, in (front door), out (back door).
- Signage – please read and adhere to the notices and markers around the premises which are there for your safety.
- To help assist with test and trace, as a requirement we will ask you to please leave your contact details on arrival. This information will be kept for 21 days.
- Seating arrangements – some tables have been removed to provide space and give confidence to customers.
- Hygiene - we have increased our cleaning programme in the pub all day every day for customers and team. A dedicated member of staff will be clearing and cleaning tables, chairs and touchpoints in between customers' arrival.
- Sanitisers – Hand sanitisers will be positioned on entry and exit and in each toilet.
- Toilets will become a one in one out system with hygiene notices in place.
- Paying – we will be encouraging payment via contactless payment if possible.
- So we can look after you, we have carried out a COVID-19 risk assessment and training with our team. We have also provided protection equipment for staff.

**ANDY, JO & THE WHEATSHEAF TEAM**